PRIVACY POLICY

Your privacy is extremely important to us.

At convertfiles.com (**"ConvertFiles"**, **"Website"**, **"we"**, **"our",** or **"us"**), we are committed to protecting the information provided to us by our users, including but not limited to visitors to our website, and users who use our services to convert files from one format to another (**"users"** or **"you"**). ConvertFiles is bound by the Israeli data protection laws and it is our policy to respect the privacy of individuals and the confidentiality of information provided by our users. This Privacy Policy (**"Policy"**) outlines how we collect, disclose, use, store and handle personal information provided by our users.

Consent. By accessing our website, using any of the services therein, you are consenting to your acceptance of the terms of this Policy. You are entitled to withdraw your consent at any time; however, we may not then be able to provide you with our full range of services.

Updates and Amendments. This Policy will be updated, reviewed and amended from time to time. Please check this Policy regularly to be aware of any updates and changes. Any information collected, used, disclosed, stored or handled by us will be governed by the latest version of this Policy. Material changes (if any) to this Policy will be indicated by a notice on our home page. Continued use of this website, or use of any of the services, will thereafter constitute your deemed acceptance of the revised Policy.

Information we collect about you. ConvertFiles is a website dedicated to allowing users to convert any kind of file from one format to another. Our Website is mainly intended for conversion purposes only, and we do not actively seek to collect any personal information about you. At ConvertFiles, though we do not proactively collect any personal information about you, we may collect information which are essential for providing a better and more efficient service to you. Information is usually collected by means of Feedback forms. We need your feedback to provide users a seamless experience on our website, while continually trying to improve it. Users are requested not to disclose any information of a personal nature including but not limited to name, contact information, race, sex, religion or medical information (together **"Personal Information"**), while submitting such feedback. We also collect and store for a certain time period, files uploaded by you on the Website for conversion ("**File Information**"). These files will be available for the users to download till a period of 72 hours from conversion, or till the maximum download limit has been reached. There is no backup made of the aforesaid File Information, nor does ConvertFiles view the contents of these files without your permission. As we do not collect any Personal Information, we do not and cannot use, disclose, store or handle your Personal Information.

Cookies and anonymous information. Our website uses cookies to record anonymous information for analytics and other purposes, which helps us improve our website's experience

continuously. Please change your browser settings if you do not wish to accept cookies. Such information may include anonymous information which is automatically logged each time you visit our Website, including the type of browser you are using, the server name and IP address, the pages you access, or the source from which you linked to the ConvertFiles Website (together, "**Anonymous Information**").

IP Address When visiting convertfiles.com , the IP address used to access the site will be logged along with the dates and times of access. This information is purely used to analyze trends, administer the site, track users movement and gather broad demographic information for internal use. Most importantly, any recorded IP addresses are not linked to personally identifiable information.

Google Adsense and the DoubleClick for Publishers Cookie
Google, as a third party advertisement vendor, uses cookies to serve ads on this site. The use of cookies by Google enables them to serve adverts to visitors that are based on their visits to this website as well as other sites on the internet. To opt out of the Google cookies you may visit the Google ad and content network privacy policy at the following URL:
http://www.google.com/privacy_ads.html .
mechanisms are subject to Google's own privacy policies. Other Third Party ad servers or ad networks may also use cookies to track users activities on this website to measure advertisement effectiveness and other reasons that will be provided in their own privacy policies, picture upload has no access or control over these cookies that may be used by third party advertisers.

Email - Users have the possibility to enter their e-mail address for various functions. Online-convert.com does not rent, sell, or share your personal information or email address with any other companies.

Certain Exceptional Disclosures We may disclose your information if necessary to protect our legal rights or if the information relates to actual or threatened harmful conduct or potential threats to the physical safety of any person. Disclosure may be required by law or if we receive legal process.
In this Policy, **"Personal Information", "File Information"** and **"Anonymous Information"** are together called **"Information".**

External Links and Third Party sites. Our Website may contain external links, which link our website to other third party sites. While our Website takes reasonable steps to check the safety and the veracity of the external links provided on it, users are advised caution before clicking on any such external links. Any disclosure of Personal Information on such third party sites, is at the user's risk. Users are advised to consult the respective privacy policies of these third party websites before disclosing any Personal Information.

Protection of Personal Information. We are committed to ensuring that all Information you provide us with is secure, and we take reasonable steps to protect all such Information from unauthorised access, misuse, interference and loss, modification, alteration, destruction or disclosure.

Enquiries and Complaints. You can make enquiries regarding your Information, access to, correction or deletion of such Information, request further information on this Policy, withdraw consent for use and disclosure of Information, unsubscribe from our mailing lists or newsletters, or complain of breaches of this Policy by contacting us via the contact us form on the site

For any of the above requirements, you can also contact us directly by using the contact us form on the site

We aim to acknowledge receipt of all enquiries and respond to them within a reasonable time. Complaints (if any) need to be accompanied by sufficient supporting evidence, so that we can process them successfully. We may request you to provide additional information which might assist us in our investigation. We will respond to your complaints within a reasonable time.

This Policy was last updated on Sep 1st .2016.